

BBVA COLOMBIA ANNOUNCES MEASURES TO ENSURE EQUITABLE TREATMENT OF ITS SHAREHOLDERS

The Board of Directors of BBVA Colombia defined the following measures to guarantee equitable treatment of all shareholders, promote their effective participation and the full exercise of their rights in the ordinary meeting of the General Shareholders' Meeting.

BBVA Colombia's legal representatives, directors and officers are obliged to act with neutrality towards all shareholders, they must refrain from engaging in conduct classified as illegal, unauthorized and unsafe practices described in Resolution 116 of 2002 issued by the Superintendencia of Securities, now the Superintendencia of Finance.

No employee of the Bank shall:

- Represent shares other than its own at meetings of the Shareholders' Meeting, nor shall it induce, by any procedure the granting of proxies in favor of certain persons. Nor may they vote, even with their own shares, in the decisions aimed at approving the balance sheets and accounts at the end of the fiscal year nor those of liquidation.
- To request, by itself or through an intermediary, that powers of attorney be granted to persons related, directly or indirectly, to the management or employees of the company, for the attendance of ordinary or extraordinary meetings of the General Shareholders' Meeting.
- Encouraging, promoting or suggesting to shareholders the granting of blank proxies, where the name of the representative for shareholder meetings is not clearly defined.
- Receive from the shareholders proxies for the meetings of the assembly, where the name of the respective representative is not clearly defined.
- To admit as valid proxies conferred by the shareholders, without fulfilling the legal requirements established in Article 184 of the Commercial Code. Proxies must be granted in writing, indicating the name of the attorney, the person in whose place the attorney may be substituted, as the case may be, and the date or time of the meeting. Companies granting proxy must attach a recent certificate attesting to their existence and representation.
- Recommend shareholders to vote for a certain list.
- Suggest, coordinate, agree with any shareholder or with any representative of shareholders, the presentation at the meeting of proposals to be submitted for its consideration without prejudice to the provisions of the bylaws, which empower the Board of Directors and the Chairman to submit proposals to the shareholders to ensure the proper functioning of the entity.
- Suggesting, coordinating or agreeing with any shareholder or any representative of shareholders, the voting for or against any proposal presented at the meeting.

The proxies granted by the shareholders must comply with the requirements of articles 184 and 185 of the Code of Commerce, the Bylaws and the Shareholders' Meeting Regulations of BBVA Colombia.

Legal framework: Resolution 0116 of 2002 issued by Superintendencia of Securities, today Superintendencia of Finance, articles 184 and 185 of the Code of Commerce, article 23 of



Creando Oportunidades

Act 222 of 1995, Corporate Governance Charter and the Shareholders' Meeting Regulations of BBVA Colombia.

Officials responsible for implementing and verifying adequate compliance with these measures:

Executive Vice-president of Legal Services – General Secretary
Director of Corporate Law Area

If you have any questions, please contact the Vice-Presidency of Legal Services: juridica.bbvacolombia.co@bbva.com; Financial Management COAP – Shareholder's Office: acciones@bbva.com; Investors Relations Office: bbvacolombia-ir@bbva.com