

**BBVA COLOMBIA INFORMS THE MEASURES TAKEN IN ORDER TO ENSURE EQUITABLE
TREATMENT TO SHAREHOLDERS**

The Board of Directors, on February 19th, 2024 meeting, established the following measures in order to ensure fair and equitable treatment for all shareholders, encourage their effective participation and the exercise of their rights at the Shareholders ordinary meeting convened for Friday, March 22, 2024, starting at 11:00 a.m.

BBVA Colombia's legal representatives, administrators and employees are required to act with neutrality towards shareholders, they must refrain from performing conduct classified as illegal, unauthorized and unsafe practices indicated in Title III of Resolution 116 of 2002 issued by the Superintendencia Financiera (Colombian Banking Authority).

It is forbidden for Bank's employees:

- To represent shares other than their own, nor request or confer proxies in favor of certain people. They may not vote, even with their own shares, on approvals of balances, end of year accounts, nor liquidation ones.
- To request, either directly or through a proxy, the granting of proxies to individuals linked directly or indirectly to the management or employees of the company, to attend the ordinary or extraordinary meetings of the General Shareholders' Assembly.
- To encourage, promote, or suggest to shareholders the granting of blank proxies, where the name of the representative for shareholder meetings is not clearly defined, or receive proxies from shareholders for assembly meetings under the conditions noted.
- To accept as valid the powers granted by shareholders, without meeting the legal requirements established in article 184 of the Commercial Code. These proxies must be in writing and include the name of the attorney-in-fact, the person who can be substituted by them, if applicable, and the date or period of the meeting. Legal entities granting power must accompany it with a recent certificate proving their existence and representation.
- To recommend any specific candidate or a list of candidates.
- To suggest, coordinate, or agree with any shareholder or their representative the submission of proposals for consideration at the assembly, notwithstanding the provisions of the corporate bylaws, which grant authority to the Board of Directors and the President to submit proposals to the shareholders to ensure the proper functioning of the entity.
- To suggest, coordinate, or agree with any shareholder or their representative to vote in favor of or against any proposition presented at the meeting.

The representative letters granted by the shareholders must comply with the requirements of article 184 and 185 of the Commercial Code, Bylaws and Regulations of the General Shareholders' Meeting of BBVA Colombia

Legal framework: Resolution 0116, 2002 from Superintendencia Financiera of Colombia (Colombian Banking Authority), articles 184 and 185 of the Commercial Code and article 23 of Law 222, 1995, Corporate Bylaws, Corporate Governance Code and Regulation of the General Shareholders Meeting.

Procedures are controlled and supervised by:

Legal Services Executive Vice-President and Corporate Secretary Director of the Legal Advise Department

For any inquiries, you can contact the Vice Presidency of Legal Services at juridica.bbvacolombia.co@bbva.com or the Shareholder Office at acciones@bbva.com.

DISCLAIMER: The English version is only a translation from the original in Spanish and should be used for information purposes. In case of discrepancies, the Spanish original shall prevail.